



AIG KOP Conference

- Portfolio Overview
- <u>Marketing Resources</u>
- <u>Rick Searfoss</u>
- Building a Better AIG For you
- Welcome to Connext
- <u>elnitiatives: Technology & Tools (1)</u>
- elnitiatives: Technology & Tools (2)
- <u>New Business Workshop</u>
- <u>Underwriting Workshop</u>
- Post Issue Marketing
- <u>Customer Care & Service Overview</u>
- <u>Real LIFE Story: A Life Lived Fully but Wisely –</u> <u>Melissa Knoll</u>
- Brokerage Leadership Things That Matter Most
- Life Insurance Claims Department
- <u>Keeping our Promise</u>